

IMPORTANT – PLEASE READ THE BELOW LIST OF COMMON ITEMS WHICH ARE NOT ALLOWED TO BE SHIPPED UNDER ANY CIRCUMSTANCE. PLEASE NOTE THIS LIST IS NOT EXHAUSTIVE AND IS SUBJECT TO CHANGE.

Most Common Items

- Aerosols, perfumes, and aftershaves including eau de parfum and eau de toilette.
- Batteries - damaged or defective
- Batteries - loose of any type including but not limited to power banks, USB chargers and common household batteries.
- Cash
- Cosmetics (EU only) including but not limited to makeup, hair dye and face creams.
- Credit / debit cards - activated and unactivated.
- Foodstuffs (EU only)
- Medications (EU only) prescription and non-prescription, including supplements.
- Nail polish
- Paracetamol
- Rechargeable wireless earbuds including but not limited to Apple AirPods and Samsung Galaxy Buds

Alcohol, Cigarettes, and Narcotics

- Alcohol - Sending alcohol within the UK is permitted, but shipments containing alcohol to destinations outside the UK may be subject to local restrictions. Please confirm with the receiving country authorities.
- Cigarettes, cigars, and tobacco products.
- Electronic cigarettes and pipes, e-hookahs, e-cigars and vape pens including any device that, through an aerosolised solution, delivers nicotine, flavour, or any other inhalable substance.
- Medicinal cannabis & illegal narcotics

Electronic Devices

- More than two mobile phones, laptops, and other small electronic items. You can send a maximum of two devices per box. The batteries must be contained within the devices. Devices should be packed to minimise movement, to avoid short circuit or unintentional activation. Your total shipment value can be up to £5,000.
- Samsung Galaxy Note7 and Samsung Note7 devices

Hazardous and Dangerous Items

- Bladed items including but not limited to knives and cutters.
- Dangerous / hazardous goods including but not limited to flammable and corrosive substances, dry ice, and biological substances.
- Firearms, ammunition, and explosives including explosive devices, inert explosives and test pieces, air guns, toy guns, tasers, replica and imitation firearms and all firearm parts and attachments.
- Party poppers and Christmas crackers.
- Used car parts and engines only acceptable if professionally cleaned to remove residues.

Human, Animal, and Plants

- Animal trophies, animal parts and furs including ivory, shark fins, animal remains and ashes, animal by-products and derived products not intended for human consumption.

Human, Animal, and Plants (cont.)

- Clinical and / or biological samples including but not limited to bodily fluids and tissue samples.
- Clinical testing kits new or used, including COVID-19
- Flowers and plants
- Human remains or ashes in any form
- Live animals including insects, larvae, and pupae.
- Plant based material (EU only)

Money, Valuables, and Tax Stickers

- Antiques, works of art and fine art with an individual value over £5,000.
- Banderols / tax stickers
- Bullion of any precious metal
- Cash and traveller's cheques
- Legal tender – bank notes, currency notes, coins
- Commemorative coins, medals, and other high valuable collectibles with an individual or total shipment value more than £1,800.
- Jewellery, costume jewellery, watches, watch parts and objects constructed of precious metal and/or stones with a total shipment value over £4,000.
- Loose precious and semi-precious stones cut or un-cut, polished or un-polished

Other

- Counterfeit goods in breach of Intellectual Property Rights (IPR)
- Illegal goods such as illicit drugs, including but not limited to narcotics stimulants, depressants or hallucinogens, cannabis, or its derivatives, including medicinal cannabis.
- Pornography printed, film or digital format.