

The following items will NOT be accepted for carriage. This list includes items which are prohibited for carriage by any law, regulation or statute of any federal, state or local government of any country from, to or through which the items may be carried. For international carriage there may be additional prohibited items specified by the country of destination. Luggage-Point may at its sole discretion refuse to carry other items not listed below.

- Alcohol - to other EU countries (sending alcohol within the UK is permitted). Shipments containing alcohol to destinations outside the EU may be subject to local restrictions
- All Samsung Galaxy Note7 and Samsung Note7 devices
- Antiques, works of art and fine art with an individual value in excess of £5,000
- Bullion (of any precious metal)
- Cash (legal tender - bank notes, currency notes, coins) and travellers cheques
- Clinical and / or biological samples (including but not limited to bodily fluids and tissue samples)
- Complete original and imitation firearms and firearm parts (including rifle butts, trigger mechanisms, screws / bolts etc which are manufactured for the sole purpose of creating a functional firearm), ammunition, explosives / explosive devices
- Dangerous / hazardous goods including but not limited to perfumes, aftershaves, aerosols, flammable substances, dry ice, biological substances, UN classified dangerous goods and any goods specified as such under International Air Transport Association regulations ("IATA"), the Agreement on Dangerous Goods by Road ("ADR") or International Maritime Dangerous Goods ("IMDG") regulations
- Electronic cigarettes
- Furs
- Human remains or ashes
- Hunting (animal) trophies, animal parts such as ivory and sharks fin, animal remains or ashes, or animal by-products and derived products not intended for human consumption, prohibited for movement by the CITES Convention and/or local law
- Illegal goods, such as counterfeit goods and narcotics
- Jewellery, costume jewellery, watches and objects constructed of precious metal and/or stones with a value in excess of £4,000 per waybill
- Laptop computers - No more than 2 laptop computers per package. Each package may not contain more than 1 lithium ion battery per laptop which must be contained within the laptop. No more than two packages per consignment. The shipment must not exceed £5,000 per waybill
- Lithium batteries
  - All lithium metal batteries. Lithium metal batteries are generally non-rechargeable and contain metallic lithium
  - Loose lithium ion batteries. Lithium ion batteries do not contain metallic lithium and are rechargeable. These include power banks, USB chargers etc
  - Small electronic items, including mobile phones, containing lithium ion batteries - each package may not contain more than 2 batteries which must be contained within the electronic device. No more than 2 packages per consignment.
- Live animals (including but not limited to mammals, reptiles, fish, invertebrates, amphibians, birds, insects, larvae and pupae)
- Loose precious and semi-precious stones (cut or un-cut, polished or un-polished)
- Pornography (whether in printed, film or digital format)
- Tobacco, loose leaf tobacco products and pre-rolled cigarettes
- Used car parts and engines - only acceptable if all steps have been taken to nullify hazardous residues